



## Village of McConnelsville Electric Aggregation Program Frequently Asked Questions

### ***What is Opt-Out Aggregation?***

- Buying Group that pools together usage for best price
- Eligible AEP customers can sign up to be Included
- Opt-out aggregation was implemented in April 2012 and runs until July 2014
- Community controls buying group when switching suppliers
- May have \$25 fee to opt-out during term

### ***What Are Electric Aggregation Benefits?***

- Fixed Price Options
- Price Buying Leverage
- Risk Mitigation & Cost Control
- Possible Guaranteed Savings Plans
- Best Combination of Term, Service & Pricing Available

### ***How Will I Be Billed?***

- Meter Reads & Billing by Local Utility
- New Supplier Charge Included on Bill
- Payments Made to Local Utility
- Budget Billing Option Availability Continues for AEP Ohio portion
- Automatic Payment Option Availability Continues
- Itemization of LDC's Regulated Charges
- Itemization of Supplier's Deregulated Charges

### ***How Will My Account be Serviced?***

- Via Local Distribution Company, AEP
- Meter Reads & Billing stays the same
- Maintenance of Transmission & Distribution System and Outage Repairs stays the same

### ***Who is Eligible to Participate?***

- Residential and Commercial Account Holders in Community

### ***Who is Not Eligible to Automatically Participate in opt-out aggregation?***

- Coop & REA Customers
- PIPP Customers
- Delinquent Bill Payees
- Account Holders Outside Community Limits
- Customers Under Contract with 3rd Party Supplier; however They Can Opt-In by Calling Program Supplier
- Commercial Accounts in Community >200 kW Demand

### ***What if I'm Moving into The Community?***

- May Not Receive Program Offer Mailing
- Need to Contact Supplier
- Need to Know Terms of Any Existing Contracts

### ***What if I'm Moving out of The Community?***

- May Opt-Out Free If Moving Out of the Community
- May Leave Any Other Time Depending on Supplier Contract May be Charged a Termination Fee

### ***How Do We Determine the Program's Electric Price?***

- Distribute Request For Proposal to Certified Suppliers
- Can Strike within Specified Time Before Contract Start
- Strike Price For Full or Portion of Contract Term
- Strike During Favorable Market Conditions or Negotiate Percent Discount

### ***Was I Able to Vote For Opt-out Aggregation?***

- Yes, the Issue passed on the November 8, 2011

## Electric Aggregation Program Summary

### **What is the Program Price & Term?**

<u>Billing Start</u>	<u>Billing End</u>	<u>Price</u>
May 2012	July 2014	8% off price to compare for residential, 5% off for commercial

### **Who Do I Contact?**

<u>Contact</u>	<u>Phone</u>	<u>Issue</u>
Supplier: AEP Retail	1-866-823-6738	Join or Leave Program
Buckeye Energy Brokers	1-866-302-2237	Program Questions



## Village of McConnelsville Natural Gas Aggregation Program Frequently Asked Questions

### ***What is Opt-out Aggregation?***

- Eligible customers not under contract are automatically included unless they opt-out. Other customers must call to join.

### ***What Are Natural Gas Aggregation Benefits?***

- Fixed Price Options
- Price Buying Leverage
- Risk Mitigation & Cost Control
- Best Combination of Term, Service & Pricing Available

### ***How Will I Be Billed?***

- Meter Reads & Billing by Local Utility
- New Supplier Gas Charge Included on Bill
- Payments Made to Local Utility
- Budget Billing Option Availability Continues
- Automatic Payment Option Availability Continues
- Gas Service Line and Other Insurance Programs Unaffected
- Itemization of LDC's Regulated Charges
- Itemization of Supplier's Deregulated Charges

### ***How Will My Account be Serviced?***

- Via Local Distribution Company (LDC), Columbia Gas of Ohio
- Meter Reads & Billing
- Maintenance of Pipeline Delivery System

### ***Was I Able to Vote For Opt-out Aggregation?***

- Yes, the Issue passed on the November 8, 2011

### ***Who is Eligible to Participate?***

- Governmental, Residential Account Holders in Community
- Commercial Account Holders in Community <20000Ccf/Year

### ***Who is Not Eligible to Participate?***

- PIPP Customers
- Delinquent Bill Payees
- Customers Under Contract with 3rd Party Supplier; However They Can Opt-In by Calling Program Supplier
- Commercial Accounts in Community >2000Mcf/Year, However They Can Call Buckeye Energy Brokers For Pricing

### ***What if I'm Moving into The Community?***

- May Not Receive Program Offer Mailing
- Need to Contact Supplier
- Need to Know Terms of Any Existing Contracts

### ***What if I'm Moving out of The Community?***

- May Opt-Out Free If Moving Out of the Community
- May Leave Any Other Time Without a Termination Fee

### ***How Do We Strike the Program's Natural Gas Price?***

- Can Strike within Specified Time Before Contract Start
- Strike Price For Full or Portion of Contract Term
- Secure Retail Adder \$ / Mcf to Mitigate Risk
- It can be based off the Local Utility Rate
- Calculate & Track Indicative Pricing Based on NYMEX Strike During Favorable Market Conditions by Having Authorized Official Sign and Fax Strike Notice

## Natural Gas Aggregation Program Summary

### **What is the Program Price & Term?**

<b>Billing Term</b>	<b>Current Price</b>
July 2012 to June 2014	7% off the Columbia Gas auction price

### **Who Do I Contact?**

<b>Contact</b>	<b>Phone</b>	<b>Issue</b>
Columbia Gas of Ohio	1-800-344-4077	Emergencies Service Interruptions Service Turn On/Off Billing Disputes
Supplier: Volunteer Energy Thomas M. Bellish, Buckeye Energy Brokers Buckeyeenergybrokers.com	1-800-977-8374 x1 1-866-302-2237	Join or Leave Program Program Questions